



MERU WATER AND SEWERAGE SERVICES COMPANY LTD (MEWASSCO)

Dear Esteemed Customer

We would like to inform you that you can easily check your account balance, view account statement, and submit meter readings by downloading MEWASS app from Google play store. To install go to Google Play Store, Search MEWASS App, Install, Open, register and then add your account number.

Additionally, please fill the form below with your contact information to enable up stay in touch with you.



MERU WATER AND SEWERAGE SERVICES COMPANY LTD (MEWASSCO)

Tel: 064-3132591

0717527707

E-mail: meruwater@gmail.com

P. O. Box 859-60200

MERU

Website: www.mewass.or.ke

CUSTOMER DETAILS UPDATE FORM

Customer Name:

P.O. Box (*Applicable in case of account holder only*)

Connection No: Account No.: Zone:

To help us serve you better by effective communication mode, like SMS and E-Mail please provide us with the following information for updating of your details in our system

ID NO. **Tel.** **E-mail:**

(Attach a copy of your ID/Registration Certificate)

Your relationship to the account holder, where applicable.....L.R./Plot No.

.....

Preferred mode of communication for billing of our services (*tick the preferred mode*):-

SMS

☐

E-Mail

☐

(*You can tick both*)

Customer Signature:

.....

NB: Personal data collected in this form will be used solely for, administrative and record keeping purposes in compliance with the Data Protection Act, 2019. By providing your information, you consent to its collection and processing for these purposes.

Signature..... Date.....

.....

FOR OFFICIAL USE ONLY

Customer Relation Desk

Customer Details Checked by:

Name.....*Signature**Date*

Data Capture

Updated bySignature..... Date