



MERU WATER AND SEWERAGE SERVICES (REGISTERED TRUSTEES)

Dear Esteemed Customer

All communication with you will be through SMS or E-mail.

You can inquire your current water bill & outstanding balance by sending a SMS as follows:

Type the word *mewass* have a *space* then type your *account no.* and Send to **20414**

Eg. Mewass xxxxx

Please note if your account balance is more than the current bill then settle the difference immediately as your account could be due for disconnection.

Kindly fill the form below to provide us with the information to enable us communicate with you.

TEAR HERE



MERU WATER AND SEWERAGE SERVICES (REGISTERED TRUSTEES)

Along Nakumatt- Kinoru Stadium Road, P.O BOX 859-60200 MERU Tel. 0164-30591, 0717527707

E-mail: info@meruwater.or.ke

Website: www.mewass.or.ke

CUSTOMER DETAILS UPDATE FORM

Customer Name:

P.O. Box (*Applicable incase of account holder only*)

Connection No :Account No.: Zone: **Z-0**.....

To help us serve you better by effective communication mode, like SMS and E-Mail please provide us with the following information for updating of your details in our system

ID NO. **Tel.**..... **E-mail address:**.....
(*Attach a copy of your identification document like the national ID*)

Your relationship to the account holder,where applicable.....L.R./Plot No.

Preferred mode of communication for billing of our services (*tick the preferred mode*):-

SMS **E-Mail** (*You can tick both*)

Customer Signature:

FOR OFFICIAL USE ONLY

Customer Relation Desk

Customer Details Checked by: Name.....Signature..... Date.....

Data Capture

Updated by: Signature..... Date.....